



spirit of excellence

Richard Wolf GmbH • Postfach 11 64 - 65 • 75434 Knittlingen, Germany

Department: Customer Service
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Your reference	•	Your correspondence dated	•	Our reference	•	Date
				QM700017879		2022-04-01

Emergency safety notice

Affected product: CUTTING ELECTRODE BIPO 22 FR 12/30°
Product number: 4622.1333
Lot number: 1476792
 1476783

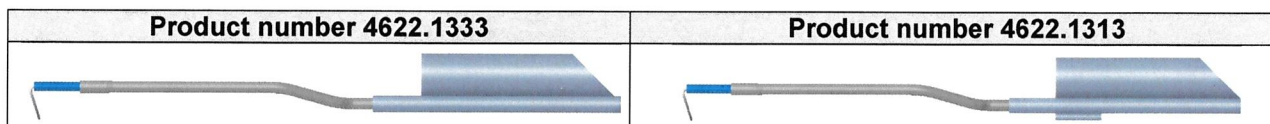
Affected product: CUTTING ELECTRODE BIPO 24 FR 12/30°
Product number: 4622.1313
Lot number: 1465762
 1467642

Our reference no.: QM700017879

Dear Sir / Madam,

As part of our continuous product monitoring procedure, our attention has been drawn to a potential defect on the CUTTING ELECTRODE BIPO 22 FR 12/30°. According to our records, you operate the potentially affected product. The procedure for rectifying the defect is set out in this letter.

The affected cutting electrodes are labeled as cutting electrode 4622.1333. It is not possible to rule out the possibility that the packaging contains cutting electrode 4622.1313 instead.

**The problem**

The designation BIPO 22 FR 12/30° 4622.1333 is printed on the label of the cutting electrode. However, the packaging may contain cutting electrode 4622.1313. It will not become apparent that it may contain an incompatible cutting electrode until the user attempts to assemble the cutting electrode in the packaging. This may result in the intended procedure being delayed or not carried out at all.

Measures to be taken by the addressee

Read through both this letter and the attached reference documents (see list of attachments) and keep them on file until the measure has been implemented.

Please follow the steps below:

1. Check your stocks of cutting electrodes with product numbers 4622.1333 from lots 1476792 and 1476783 and/or 4622.1313 from lots 1465762 and 1467642. Make sure that these electrodes are not used.
2. Make sure, within your organization, that all users of the aforementioned products and other persons to be informed have received knowledge of this emergency safety notice. If you have passed on this product to third parties, please forward a copy of this notice and inform the contact persons stated below accordingly.
3. Make sure that this notice is retained within your facility until all the in-house measures required have been implemented.
4. Please complete the accompanying **response form** to confirm that you have received this emergency safety notice and send it **via e-mail to FSCA700017879@richard-wolf.com by 2022-04-19**.
We also ask that you complete this form even if you no longer have the affected products in stock. This will ensure that you do not receive further reminders from Richard Wolf GmbH.
5. Please send the affected cutting electrodes 4622.1333 and/or 4622.1313 to Richard Wolf GmbH, Pforzheimer Straße 32, 75438 Knittlingen, Germany, stating reference number "**FSCA700017879**".
6. Please inform Richard Wolf GmbH of any adverse events.

The affected cutting electrodes 4622.1333 from lots 1476792 and 1476783 and 4622.1313 from lots 1465762 and 1467642 must not be used.

After receiving your response form, Richard Wolf GmbH will send you the replacement product free of charge in the relevant quantity.

The relevant national authorities have been informed of this **emergency safety notice**.

Your contact for

Questions concerning safety:

Mr. Marco Bruxmeier
Head of Quality Engineering Department

Tel.: +49 7043 35 4011
E-mail: FSCA700017879@richard-wolf.com

Questions concerning the procedure:

Mr. Thilo Musikant
Head of Customer Service Department and
Service Center

Tel.: +49 7043 35 4189
E-mail: thilo.musikant@richard-wolf.com

Please accept our apologies for any inconvenience caused by this measure. On behalf of Richard Wolf GmbH, thank you in advance for your support in ensuring its timely implementation.

Yours faithfully,
Richard Wolf GmbH

Marco Bruxmeier
Head of Quality Engineering Department

Thilo Musikant
Head of Customer Service Department and
Service Center

Attachments:
Response form