



Ministry of Health

IUBILAEUM MISERICORDIAE • First Aid Pass

Emergency healthcare for pilgrims of the Jubilee from abroad

WHAT IT IS?

The **First Aid Pass – Iubilaeum Misericordiae** is a document that can be requested by citizens from a list of countries in order to be entitled - during their stay in Italy for the Jubilee – to **emergency healthcare free of charge** in public and accredited hospitals of the Italian National Health Service. A fixed contribution of 51 euros is required. The application and payment can only be made online.

ELIGIBILITY

First Aid Pass can be applied for, **prior to departure**, by pilgrims planning to come to Italy for the 2015-2016 extraordinary Jubilee from a list of countries (which can be consulted at www.salute.gov.it/iubilaeum).

Important: pilgrims registered with the National Health Service of other countries (the list can be consulted online) do not have to apply for the First Aid Pass.

COST

The First Aid Pass costs 51 euros (50 euros plus a 1 euro commission). Payment can only be made by credit card (not necessarily in the pilgrim's name).

Important: the voluntary contribution does not replace any legally required insurance policy. It is only valid in Italy. Under no circumstance will the contribution paid be reimbursed.

WHAT IT COVERS

Presenting the First Aid Pass with their passport, pilgrims will be entitled to **emergency healthcare** free of charge, without having to pay Italian National Health Service fees out-of-pocket. To receive emergency healthcare, **24 hours a day**, pilgrims should go directly to **hospital emergency departments** (called "Pronto Soccorso" in Italian) or, in the most serious cases, call the **number 118** for medical emergencies.

Emergency healthcare is defined as care that cannot be postponed without danger to life or prejudice to human health. The First Aid Pass does not entitle pilgrims to healthcare free of charge - including medicines and medical devices – that is necessary but not urgent (i.e. usual care for known and preexisting chronic diseases), which will have to be paid for as per Italian National Health Service fees.

The First Aid Pass is personal and not transferable. The contribution also applies to minors (parents with minors registered on their passports can use the same passport number to insert their children's data).

Important: pilgrims who opt not to pay the contribution will be liable for the full fee for any healthcare received, and may claim afterwards for reimbursement from their health insurance provider.

HOW TO APPLY

Prior to their departure for Italy, pilgrims complete an **online form** at www.iubilaeum.salute.gov.it - available in **Italian, English, Spanish and French** - and pay the contribution (by credit card only). At the end of the procedure, the First Aid Pass – Iubilaeum Misericordiae (with identification code, personal data and payment receipt) will immediately be issued in a printable version. A copy of it will also be sent as a pdf file to the e-mail address provided when completing the form; thus, the document can also be saved on a mobile device (smartphone or tablet).

IN CASE OF LOSS

In order to be entitled to emergency healthcare free of charge, pilgrims must bring with them the First Aid Pass (printed or saved as a pdf file on a mobile device like a smartphone or tablet). In case of loss, they can ask for it to be reprinted or sent again to their e-mail address through the "Holy See Pilgrim Reception Centre" of the Vatican, in Via della Conciliazione, Rome.

WHAT IS NEEDED FOR THE REQUEST

Information required to complete the online form is as follows:

- Name
- Surname
- Date of birth
- Gender
- Country of residence
- Citizenship
- E-mail address
- Passport number
- Passport expiry date
- Visa number (optional)
- Arrival date
- Departure date

In addition - by selecting the appropriate checkboxes - pilgrims will have to:

- Authorize the processing of their personal data (according to the Italian legislative decree No. 196 of 2003);
- Self-certify - pursuant to article 47 of the Decree of the President of the Republic of 28 December 2000, No. 445 - that they are coming to Italy in order to participate in the Jubilee.

Arrival and departure dates must be **between 8 December 2015 and 20 November 2016**. The form must be completed on a date prior to arrival in Italy.

Info

Website: www.salute.gov.it/iubilaeum

On line form:

www.iubilaeum.salute.gov.it

Email: infopass@sanita.it

Important: it is possible to send an e-mail in Italian, English, French and Spanish, specifying the country in which you are registered with the National Health System. Please, do not include attachments or links (for security reasons, e-mails with attachments or links will be deleted, and thus they will not be answered). Before sending an e-mail, please consult our **privacy policy**.