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# 3ESPE

November 27, 2013

## **VOLUNTARY RECALL NOTIFICATION**

### **IMPRINT™ II Regular Body VPS Impression Material Refill 4-PACK**

**3M ESPE Catalog Number 9379  
Lot Codes N510889**

Dear Doctor:

Our records indicate that you have received IMPRINT™ II Regular Body VPS Impression Material from the lot listed above. This is to notify you that we are conducting a voluntary recall of products with this lot number.

The reason for the recall of these products is that the moisture displacement feature is greatly reduced which may impact the quality of your impressions. We apologize for any inconvenience this may cause you.

If you have any IMPRINT™ II Regular Body VPS material marked with the lot and catalog number listed above, we will gladly provide replacement products. Please complete the attached Customer Product Recall Form and destroy the relevant products. Please also fill out the Certificate of Destruction included in the Customer Product Recall Form and send it back to the address indicated in the form.

Please provide us this information until December 3, 2013.

If you have any questions, please contact the above number **[INSERT LOCAL CONTACT INFORMATION]** for assistance. Once again, we sincerely apologize for any inconvenience this may cause you.

Sincerely,

Sales and Marketing Manager  
3M ESPE Dental Products Division