March 27, 2013

SAFETY INFORMATION FOR USERS – Notification of a product recall

Affected products: Support Ring – Megasystem-C[®]

Tumor- & Revision Surgery

Item-no.: 15-8502/66

Lot-no.: 1249055, 1249056, 1230047

LINK Reference-Number: R-2013-02

Dear Sir or Madam,

A potential hazard has been identified in the application of the support ring, height 10 mm, item-no. 15-8202/66 / lot numbers as mentioned above.

Waldemar Link GmbH & Co. KG was notified by a customer that the support ring could not be placed over the stem. The analysis showed that the affected support rings contain a set screw which was screwed too far into the ring and thus reducing the inner diameter. This has led to appropriate corrective actions and we are now writing to inform you of these measures.

As you were supplied with the affected instruments, please read carefully the information on the following pages.

We would be grateful if you could return the fax reply until 15th April 2013 in any case to us, so that we have documentation of the recall, even if you have none of the listed products in stock or if these products do not exhibit the defect.

In conclusion, we apologize for the inconvenience caused and thank you for your understanding in this matter.

Yours sincerely, WALDEMAR LINK GmbH & Co. KG

Dr Thomas Mehler Director Quality Management & Safety Officer Corinna Hatje Quality Management